



Dear customers and partners,

in relation to the recent outbreak events of the COVID19, we would like to inform you that Aetna Group Spa and the companies belonging to the group (Robopac, OCME and Sotemapack) are fully operational.

We are following all Public Authorities precautionary measures and additional appropriate inspections for our employees, by our initiative. Circulation of products is still guaranteed in Italy and our suppliers are regularly shipping components and materials, therefore our production planning has not undergone any changes.

Our team is fully available to customers and it is able to fulfill the technical interventions already planned in respect with the necessary safety conditions. The technical support also remains fully operational in Italy and in the other main countries (15 sales and service centers abroad) and we are also ready for remote support by telephone, email, teleconference, VR devices and state of the art after sales digital services.

Aetna Group will be alongside its Partners in a professional and proactive way, guaranteeing to provide all services and working to ensure the protection of their employees, Customers and suppliers.

We take this opportunity to send a sincere thanks to our customer, to our employees and to all our partners that these days are proving a great sense of responsibility.

It will be our utmost care to regularly communicate on the situation.

Enrico Aureli

CEO of OCME